



# Santa Paws FAQs

## Terms & Conditions

Please note that when you book online for you and your pet, you are automatically agreeing to the below terms and conditions:

### *Bookings*

Bookings are required. Visit our website to make a booking (or scan the QR code below).

### *Is my pet welcome?*

All vaccinated pets are welcome, however with the exception of large and ill-natured animals that could harm a person or other animal. If you are unsure please contact us to avoid being asked to leave on the day. We love all animals however, if you feel that your pet will not behave well with other animals, public spaces or customers, we ask that you re-think bringing your pet to the centre.

### *Do I need to restrain my pet?*

Yes, all pets are to be restrained at all times on a lead, or in an appropriate carrier. Pets may be presented out of their cages or off their leashes in the photography area only. Pets are not allowed to roam inside the centre.

### *What to bring*

We will have water available in bowls. However, pets do sometimes have accidents at the wrong time, so please bring appropriate equipment to clean up any accidents your pet may have.

### *Where do we go?*

Whilst we love your little critters and welcome them to our centre during these days and times, the Centre remains a pet-free zone. We, therefore, ask that you make your way directly to the Santa set located outside the Food Court and exit immediately after your photos have been taken. No loitering in centre before or after photos, please. Pets are not allowed into the food court or food vendors at any time.

### *What if I don't have a pet*

These sessions are specific for pet and family photos only. If you do not have a pet with you, we ask that you return during Santa's regular hours.

### *More Questions*

Didn't get the answer you were after? Please feel free to call us on 5537 2566 or email us and see how we can help.

## ***Bookings Essential!***

## ***8<sup>th</sup>, 13<sup>th</sup>, 15<sup>th</sup> & 20<sup>th</sup> December***

The above T&C's apply to Santa Paws bookings. Visit our website or scan the QR code to book.

For more information, see the Customer Service Desk or visit [runawaybaycentre.com.au](http://runawaybaycentre.com.au)

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**BOOK NOW!**



**RUNAWAY BAY  
CENTRE**